

Education

- **Texas A&M University** College Station, TX
Bachelor of Science 2017 - 2020
 - Electrical Engineering - Honors
 - GPA: 3.5

Work Experience

- **Amazon Web Service** Dallas, TX
Cloud Support Engineer February 2021 - current
 - Supported AWS security services to large enterprises and handled time-sensitive inquiries as a primary point of contact for Key Management Service (KMS).
 - Developed automated alerting system for incoming ticket, improving SLA on AWS re:Post questions.
 - Mentored incoming team members to train and on-board them as a successful engineer.
- **Dell Technologies** Austin, TX
Security Intern Summer 2019 & Summer 2020
 - Developed a cloud monitoring and reporting app for Dell clients and VP.
 - Reported remediation plans for high risk and vulnerabilities from clients' datacenters.
 - Mapped resources for internal knowledge management efforts.
- **Colligs** Colligs.com
Project Leader Jun. 2020 - Current
 - Created a growing web application for predicting students' grades using Bézout coefficients.
 - Developed full-stack using Angular framework and Google Firebase.
 - Ongoing project and currently leading a team of 4.
- **Parasol Labs** College Station, TX
Research Member - Use-after-free Finder Optimal (UFO) Jan. 2018 - May 2019
 - Detected and reported possible use-after-free vulnerabilities in commonly used browsers like Firefox, Chrome, as well as other programs.
 - Utilized and tweaked llvm's Thread and Address Sanitizers.

Skills and Awards

- **Christie & Stephen Norman '82 Scholarship:** Awarded 4 year scholarship.
- **Programming:** Typescript, Javascript, Python, C++, Verilog
- **Language:** Fluent in Korean and English.